

# Nemours Financial Assistance Program (NFAP)

ENTERPRISE POLICY  
EFFECTIVE DATE:  
DATE APPROVED:  
SUPERSEDES DATE:

ORIGINATING DEPT.: LD0H  
DOCUMENT OWNER: Z  
DOCUMENT APPLIES TO: 001R0V\$VRFLDWM

## PURPOSE

As the magnitude of and potential for unreimbursed care grows, so does the urgency to report it and to correctly  
 WHWVWVZH0V00V0V0V0V0V0V0V0  
 W0V0V0V0V0V0V0V0V0V0V0V0V0V0  
 0V0H0V0I0H0V0K0H0V0V0  
 K0H0V0K0V0V0H0V0V0K0H0V0P0V0  
 W0V0V0P0V0V0V0H0P0V0H0V0V0V0V0  
 H0V0V0V0V0V0H0V0V0V0V0V0V0V0  
 W0V0H0V0V0H0V0V0V0V0V0V0V0V0

## POLICY

- WLVW0ROLFR17K0R0V0R0D0W0L0R0R0V0W0D0W0W0S0H0D0W0L0D0Y0L0V0L0R0V0Z0O0S0U0R0Y0L0G0F0D0U0B0W0H0W0  
 D0G0L0V0F0R0R0U0D0W0B0F0D0U0W0R0R0V0S0D0W0L0V0R0T0D0O0L0R0U0S0D0U0W0L0F0L0S0D0W0L0R0D0W0I0\$0D0U0R0U0P0H0A0  
 P0B0L0F0D0O0F0R0G0L0W0L0R0V0Z0O0E0S0U0R0Y0L0G0B0W0R0L0G0Y0L0G0D0O0V0Z0W0R0X0V0G0L0V0F0U0L0P0D0W0L0R0D0U0G0M0V0R0I0W0K0U0D0L0L0E0L0W0S0H0  
 1\$
- 20000EDVLVW0K0R0V0V0H0L0D0L0D020IF0H0Z0O0D0S0S0U0R0Y0B0G0G0L0V0W0U0L0X0W0V0D0L0D0K0G0L0R0U0  
 G0W0H0P0L0D0S0D0W0L0V0D0L0D0D0L0L0E0L0L0W0R0U0S0D0U0W0L0F0L0S0D0W0L0D0W0I0\$

  - 7K11\$0D0L0D0P0D0W0U0L0K0L0G0H0L0B0I0R0U0S0D0W0L0H0V0Z0L0W0R0X0W0L0X0U0D0E0H0Z0L0O0E0H0E0D0M0G0R0D0R0R0U0R0I0S0H0U0F0H0V0  
 R0I0W0K0H0G0H0U0D030R0Y0H0U0W0X0H0Y0H0X0L0G0H0L0E0D0G0D0F0L0L0E0I0S0H0U0F0H0V0R0I0W0K0H0G0H0U0D030R0Y0H0U0W0X0H0Y0H0X0L0G0H0L0E0V0  
 6H0H0V0W0D0F0R0H0V0

- 20W0K0L0F0U0M0L0G0W0R0I0D0E0H0V0D0D0U0R0D0O0D0B0G0W0K0L0F0U0M0L0G0W0R0I0D0E0H0D0R0U0L0G0D0W0K0H0  
 F0X0V0L0Y0I0F0U0R0I0R0R0V0K0O0G0U0R0V0S0L0W0D0D0D0U0I0G0W0K0L0F0L0D0D0H0R0I0G0W0K0L0F0L0D0D0H0R0I0V0  
 K0O0G0U0R0V0S0L0W0D0P0R0U0L0G0D010P0G0W0K0L0F0L0D0D0H0R0I0G0W0K0L0F0L0D0D0H0R0I0V0  
 P0D0R0D0N0B0E0S0W0L0R0W0R0V0D0O0L0I0K0G0L0R0X0V0L0G0E0R0R0U0D0I0D0P0L0V0K0H0L0D0R0P0M0U0D0R0U0G0L0D0V0  
 F0L0U0F0R0V0W0D0E0M070F0B0W0L0R0D0U0M0R0E0B0R0F0R0V0B0L0L0W0L0D0
- H0D0D0S0S0O0L0F0D0V0I0R0U0W0I0\$0D0U0H0K0U0S0W0R0D0S0S0O0R0U0D0O0D0S0S0O0L0F0D0E0M0W0D0W0B0G0R0U0I0B0H0D0O0V0S0S0R0U0W0B0D0V0  
 W0E0V0R0E0K0I0W0I0B0V0W0V0H0  
 federal programs.
  - )D0L0X0U0H0R0W0K0S0D0U0W0R0I0W0K0X0D0U0D0R0U0W0R0F0R0R0S0H0U0D0W0H0Z0L0W0D0D0W0H0U0D010H0P0R0X0U0R0U0I0H0G0H0U0D0W0D0W0H0D0H0H0I0R0U0W0V0  
 L0R0O0Y0H0G0L0E0W0D0E0O0L0K0H0L0L0E0L0L0W0R0D0U0H0X0O0W0L0D0O0L0L0E0L0L0W0R0U0W0K0I0)\$80S0R0Q0H0T0X0H0W0X0D0U0D0W0R0U0D0U0H0W0R0  
 S0U0R0Y0L0G0D0G0H0D0D0O0H0W0W0H0U0D0W0L0W0K0I0U0H0D0R0W0K0D0U0H0E0W0H0L0L0E0H0I0R0U0X0F0K0H0G0H0U0D0R0U0D0W0D0W0H0S0U0R0U0D0P0V0

5. QLIJLELOLWRUWVQLVDYDLODEOW/RSDWLVAVRUMLGAWKABQWB6WDWVRSDWLVBRVWLGRIMBQW  
HS\W\H\T\W\N\B\A\H\R\V\B\G\V\Q
6. QLIJLELOLWRUWVQLVGMHPLGEBDVBRCEPBYMDGRWVIFLUFKRVWDEMRIDSDWLVMDPLO\
7. 7RROORZDUHDXLRQURP\$
  - a. 1HPRXUZLOOQWURXWLBQXQXSSOLHVEOXGLSDUPDFHXWLFDCFRVDFWOHIGKDULDLGRUPHGLFDO  
HTXLSPHQW QRW SURYLGHG GLUHFWO\ E\ D 1HPRXUV 2SHUDWLQJ 'LYLVLRQ \$Q\ H[FHSW  
DSSURYDO IURP RQH RI WKH IROORZLQJ WKH 9LFH 3UHVLGHQW RI )LQDQFH LQ WKH 'HO  
)LQDQFH LQ )ORULGD WKH &KLHI ([HFXWLYH 2I²FHU RI 1HPRXUV &KLOGUHQ~V +RVSLW  
([HFXWLYH 2I²FHU RI 1HPRXUV &KLOGUHQ~V +RVSLWDO )ORULGD 1&+)/ WKH 3K\VLFLD  
3K\VLFLDQ LQ &KLHI RI 1&+)/
  - b. KFHSWLRDODGHIWUDRUGLDUFLUFXPWDEH1HPRXUFDNQ\HULQ/RZULWWHQUHHPHQZLWRWVKUKDOWK  
FDUH SURYLGHUV WR GLUHFWO\ FRPSHQVDWH WKHP IRU VHUYLFHV SURYLGHG WR 1)\$3  
WKH SULRU ZULWWHQ DSSURYDO IURP RQH RI WKH IROORZLQJ WKH 9LFH 3UHVLGHQW RI  
3UHVLGHQW RI )LQDQFH LQ )ORULGD WKH &KLHI ([HFXWLYH 2I²FHU RI 1HPRXUV &KLO  
&KLHI ([HFXWLYH 2I²FHU RI 1HPRXUV &KLOGUHQ~V +RVSLWDO )ORULGD 1&+)/ WKH 3E  
3K\VLFLDQ LQ &KLHI RI 1&+)/
  - c. )DLOXUHRVAKSDUWRIMKXDUDQ/RUWRFRSHUDWHZLWVKV\HUDO1HPRXURUIHGHUDOWDWHDHENIRUWMMVLEW  
WKH LQWHQW RU SUDFWLFH RI 1HPRXUV WR VROLFLW SDWLHQWV ZLWK LQVXUDQFH E\  
FR LQVXUDQFH RU GHGXFWLEOH DPRXQWV 7KLV GRHV QRW SUHYHQW 1HPRXUV IURP Z  
DSSOLDFWLRQ SURFHVV ²QDQFLDO FRXQVHORU UHYLHZ DQG WKH ²QDO GHWHUPLQDWL  
JLYHQ WKH DSSURYHG ²QDQFLDO JXLGHOLQH

## PROCEDURE

1. FRXVSDWLVAVRUWVWUDUDW/RUZOOXROVKUUMWESURYLGBZWD1FRXV\LOELDO  
\$VLVWDEBURWDPDSSOLDFWLRQ\WDFRWDGDZLWVWODDWLRQIWI\$
2. FRXVPSORNDCHUDUDW/RUVSDWLVAVRDUDBLMBWREDBLLEOM/RD1FRXV\LOELDO  
RDBRUIRULRUPDWLRQV\$
3. DUDW/RUVSDWLVAVDUERKDBWRIDOFRPSOMWIKFRXV\LOELDO\$VLVWDEBURWDPDSSOLDFWLRQ  
LBUGHWREARQLGHBIRUSDUWFLSDWLRQV\$FRPSOMBSSOLDFWLRQVROGEBLUFWBWRWK  
)LOELDORDBLSDUWPA\
  - a. )DLOXUHWRIXOORROORZWKVWHUPDQFRGLWLRQWKI\$SMLWKUH\$ODLAGEWK)LOELDORXO  
RXWOLQHG LQ WKH \$SSOLDFWLRQ PD\ UHVXOW LQ D SDWLHQW~V LQHOLJLELOLW\ IRU
  - b. )DLOXUHWRPDNDSSURSULDWHSRPHVWRIHPRXUFDMGXSRKUDGMXWHGFQIHPDIXOWLPHPGLDWH  
LQHOLJLELOLW\ IRU FRQWLQXHG SDUWFLSDWLRQ LQ WKH 1)\$3 DQG D UHYHUVLRQ WR ©VHOI
  - c. KFHSWLRDODFMVWHUREWDLQVZULWWHDOSSURYDORIMKDSSURSULDWHIFLDWH\$PLWUDWRUD)LOELDO  
&RXQVHORU PD\ DFFHSW YHUEDO GHFODUDWLRQV DV WR LQFRPH LQVXUDQFH VWDWXV  
LQ FRPSOHWLQJ KLV KHU 1)\$3 DSSOLDFWLRQ
  - d. QLIJLELOLWGHWHUPLDWRZKHUHYHUEDOLRUPDWLRQVHREWDLGGRUZKQ\KHUWVFLHWLRUPDWLRQ  
SURYLGHG E\ WKH IDPLO\ WR IXOO\ HYDOXDWH DOO WKH FULWHULD PD\ EH VXSSRUWH  
VXFK DV FUHGLW VFRULQJ RUJDQLJDWLRQV WGDW SURYLGH LQIRUPDWLRQ RQ DELOLW  
sources will be documented as part of the application support or charity determination.
  - e. RQW\H\ZLWVK3DWLVAV3URWHFWLRQGRUGDEOHBUH\$WRDSSOLDFWLRQLOOEHDFHSHWHDG  
SURFHVVHG XQWLO DW OHDVW GD\ V IURP WKH GDWH RI WKH ²UVW ELOOLQJ VWDWH

4.

6. 5HVLGHQRIWKIFRPPXDWDUHPDGDZDUHRIWKI1HPRXUW\$WKIRXRXUYDULRXFOLQFORFDWLRQLSHUWG  
 WKIRXRXWRXUSDWLHQFRPPXDWXKMFOLDQDYHEURFKUHGLSODMWFRRQKFKWKIDYDLODELQWRI  
 1HPRXUQDLQDODVWDEHLGLSODNG7KQZDUHQLDORPDGHRQKIHODZDUHOHGLFDLGZHELVHZKFK  
 UHIHUHQHWK1HPRXUYLDQDQVWDEH3ROLF\
7. :HEHOLHYHWKIDERYHPHDXUHWREHLQPSOLDQHZLWVKI565HXODWLRQREHUQDQDULWFDUHSROLFLHV  
 DGSURFHGXUHQDQPDNLQKMSROLFLHQDGSURFHGXUHZLGHOSXEOLFLHGWRWKIFRPPXDWMUYHGEWK  
 Hospitals.

## RELATED DOCUMENTS — None

## REFERENCES — None

## DEFINITIONS

- [https://www.who.int/news-room/qa-20200323-who-qa-20200323](#)

## APPENDIX — None

## ATTACHMENTS

- [https://www.who.int/news-room/qa-20200323-who-qa-20200323](#)
- [https://www.who.int/news-room/qa-20200323-who-qa-20200323](#)

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# Attachment 2

1HPRXUYLDLDOYWDH3URWDP\$SOLFDWLRO

TYPE OF APPLICATION:

## PATIENT INFORMATION

3DWLHW1DPH \_\_\_\_\_ Ⓟ \_\_\_\_\_

6[ \_\_\_\_\_ DVHRWK \_\_\_\_\_ 6M\ \_\_\_\_\_

8V \_\_\_\_\_

RK \_\_\_\_\_ WKK \_\_\_\_\_

8 \_\_\_\_\_ % \_\_\_\_\_

8 \_\_\_\_\_ % \_\_\_\_\_

## GUARANTOR/APPLICANT INFORMATION

\$SOLFDW1DPH \_\_\_\_\_ 6M\ \_\_\_\_\_

6M\HW \_\_\_\_\_ DVHRWK \_\_\_\_\_

RKHW \_\_\_\_\_ WDWX \_\_\_\_\_

8V \_\_\_\_\_

RK \_\_\_\_\_ WKK \_\_\_\_\_

8 \_\_\_\_\_ Weekly

2WKHU ,QFRPH \_\_\_\_\_

(PSOR\HU \_\_\_\_\_ Ⓟ \_\_\_\_\_

8V \_\_\_\_\_

